



KL EXPEDITIONS PAYMENT & RESERVATION POLICIES

PLEASE READ AND UNDERSTAND THESE POLICIES BEFORE SUBMITTING YOUR APPLICATION TO KL EXPEDITIONS (KLE)

- *Please note: KLE strongly recommends that you buy trip insurance for all trips.*

Expeditions Trips:

- At time of reservation – \$700 USD non refundable deposit is required.
- 75 days from departure - Balance of trip cost. All balances are due 75 days prior to departure date unless otherwise specified.
- If the trip is booked with in 75 days of departure date full payment is required at time of booking.
- Participants whose balances are not received by the 75-day deadline as stated above, risk forfeiture of their place on the expedition.

Policy as it pertains to trip deposits:

If the participant cancels or you are not accepted due to not passing medical or prior experience screening, we cannot refund your deposit or tuition.

But we recommend that you buy cancellation insurance immediately after paying your deposit. This insurance protects you if you are unable to join the expedition for personal or family medical reasons.

Custom Trip Planning:

- You will be charged a non-refundable \$700 fee to price and organize your custom trip. Normal payment and cancellation policy then applies.

Date Change Fee Policy:

- All date changes must be received in writing along with new application, at least 21 days before departure.
- \$ 200 fee for all date changes.
- Any change from trip departure can be extremely difficult and is subject to all incurred expenses as assessed by KLE and/or to new quotation.
- All date changes are for credit only (no refunds) and valid for one year from written change notification and receipt of new application.

CANCELLATION POLICY

1. If you decide to cancel your trip or change your itinerary, KLE must be notified in writing. Your trip will be cancelled from the date written notice is received. Reimbursement policy is directly related to how far ahead you notify the cancellation of your trip, and the amount to be retained for office and administration fee is as follows:

- **More than 120 to 75 days from Trip Departure: \$700 Fee**
- **74 to 45 days from Trip Departure: 50% of Trip Cost**
- **Less than 44 days from Trip Departure: 100% of Trip Cost**
- **If proper written cancellation notice is not received, amounts paid and reservations made will be forfeited.**

2. If we cancel for any reason, KLE will

- **offer you another departure**
- **or refund 90% of the expedition cost.**

KLE is not responsible for expenses (e.g. nonrefundable airline tickets, visa fees, equipment, etc.) incurred by trip members in preparing for cancelled trip, regardless of cancellation reason, or for any additional expenses should the trip members have embarked or returned prior to or after any scheduled date. KLE is not responsible for expenses incurred due to any deviation from the schedule undertaken by choice of trip participant. KLE alone reserves the right to cancel (in accordance with the above terms), or postpone any trip due to acts of man (e.g. war, terrorism, etc.), or nature beyond KLE's control.

Trekking & Ski Tours:

- At time of reservation, US \$ 700 for Trekking Trip & US\$ 500 Fee for Ski tours non refundable deposit is required. Except for Arpa Cat Skiing 1 Day US \$ 100 non refundable deposit is required and for Arpa Cat Skiing 2 Days US \$ 300 non refundable deposit is required.
- 75 days from departure - Balance of trip cost. All balances are due 75 days prior to departure date unless otherwise specified.
- If the trip is booked with in 75 days of departure date full payment is required at time of booking.
- Participants, whose balances are not received by the 75-day deadline as stated above, risk forfeiture of their place on the expedition.

Policy as it pertains to trip deposits:

If the participant cancels, we cannot refund your deposit or tuition.

But we recommend that you buy cancellation insurance immediately after paying your deposit. This insurance protects you if you are unable to join the expedition for personal or family medical reasons.

Date Change Fee Policy:

- All date changes must be received in writing along with new application, at least 21 days before departure..
- \$ 200 fee for all date changes.
- Any change from trip departure can be extremely difficult and is subject to all incurred expenses as

assessed by KLE and/or to new quotation.

- All date changes are for credit only (no refunds) and valid for one year from written change notification and receipt of new application.

CANCELLATION POLICY

1. If you decide to cancel your trip or change your itinerary, KLE must be notified in writing. Your trip will be cancelled from the date written notice is received. Reimbursement policy is directly related to how far ahead you notify the cancellation of your trip, and the amount to be retained for office and administration fee is as follows:

- **More than 120 to 75 days from Trip Departure: US \$ 700 for Trekking Trip y US\$ 500 Fee for Ski tours (less in the following case:US \$ 100 for Arpa Cat Skiing 1 Days and US \$ 300 for Arpa Cat Skiing 2 Days)**
- **74 to 45 days from Trip Departure: 50% of Trip Cost**
- **Less than 44 days from Trip Departure: 100% of Trip Cost**
- **If proper written cancellation notice is not received, amounts paid and reservations made will be forfeited.**

2. If we cancel for any reason, KLE will

- **offer you another departure**
- **or refund 90% of the tour cost and 80% of the Arpa tour.**

KLE is not responsible for expenses (e.g. nonrefundable airline tickets, visa fees, equipment, etc.) incurred by trip members in preparing for cancelled trip, regardless of cancellation reason, or for any additional expenses should the trip members have embarked or returned prior to or after any scheduled date. KLE is not responsible for expenses incurred due to any deviation from the schedule undertaken by choice of trip participant. KLE alone reserves the right to cancel (in accordance with the above terms), or postpone any trip due to acts of man (e.g. war, terrorism, etc.), or nature beyond KLE's control.

Participant Responsibility for any trip

- Trip participants are responsible for their own well-being. This includes good health and strong physical condition. Participants joining a trek, mountaineering expedition or ski tour may be required to obtain a physician's release prior to departure. Expedition members are responsible for: knowing all pre departure information, preparing proper equipment and clothing, conforming to basic standards of personal hygiene (to minimize the risk of traveler's diseases) and acting in a considerate manner toward all group members and with respect for each country's customs.

Airline Responsibility for any trip

- The air carrier will not be held responsible for any act, omission or event while the passenger is not on-board the designated aircraft or terminal conveyance. Passenger/Airline contracts stand in effect while the passenger is on-board each particular aircraft. This applies to all carriers.